



May 2021

Dear Valued Client,

Over the next few months you will be noticing some exciting changes to the MNG Laboratories' (MNG) look and feel. As part of the Labcorp family, MNG is transitioning to Labcorp's new brand.

Beginning in May, the MNG specimen collection kits are the first changes you'll see.

In the coming months, you will see additional visual and branding changes, including our test request forms, reports, and name. We will keep you informed along the way as these updates occur. As a reminder, samples intended for direct to MNG testing **cannot** be routed through Labcorp.

While our name may be changing, here's what isn't — all the things you have come to expect from MNG:

- **Comprehensive test menu:** We will continue to deliver a complete portfolio of innovative tests to serve our clients and their patients, with both biochemical and genetic testing options.
- **Laboratory location/physical address:** We aren't moving; we are just changing to the Labcorp brand identity.
- **Test ordering:** Continue to order testing the same way — with the same test codes — directly through MNG.
- **CAP or CLIA licensure:** We will continue to adhere to CAP and CLIA standards — just like we always have.
- **Customer service team and focus:** The same people who have been handling your account are still here, and still very much committed to your success.
- **Telephone and email:** Yes — the phones and email still go to us directly, so don't take us off speed dial.

Labcorp Branding Update

During the recent pandemic, we recognized the need for an updated Labcorp brand that would unify our diagnostics and drug development businesses, as well as reflect the role we play in health care, and the value we deliver to you and the patients we serve. The result is a unified brand and a simple yet powerful promise: **We are your source for advancing health: powering clear, confident decisions.**

We are committed to our existing and new clients during this transition, to be your source for advancing health. We look forward to serving you with a new look and feel, and a renewed focus to what matters most — the health of your patients.

Sincerely,

The MNG and Labcorp Team